

## Our consumer protection review: have your say

19 February 2024

We have launched a review of our overall approach to protecting consumers when they use a regulated law firm.

This is in response to significant changes we are seeing in the legal landscape and its associated risks. We have seen a large increase in the number of firms we have had to step-in and close down to protect clients – twice as many last year compared to the year before.

In this webinar, we will explain more about why we are doing this review and its aims.







## Download slides as PPT (PPTX 9 pages, 184KB)

[https://rules.sra.org.uk/globalassets/documents/sra/news/events/2024/protecting-the-public-ourconsumer-protection-review.pptx]

## Download slides as PDF (PDF 9 pages, 245KB)

[https://rules.sra.org.uk/globalassets/documents/sra/news/events/2024/protecting-the-public-ourconsumer-protection-review.pdf]

## Resources

- <u>Protecting the public: our consumer protection review</u>
  [https://rules.sra.org.uk/sra/consultations/discussion-papers/consumer-protection-review/]
- <u>Consumer protection review [https://rules.sra.org.uk/home/hot-topics/consumer-protection-review/]</u>