

SRA In-house Conference 2025

20 March 2025

Working in-house: challenges, priorities and opportunities

Watch our on-demand conference specifically for solicitors working in-house.

Now in its third year, we again brought together experts on working in-house across the private and public sectors to share their insights.

Topics covered include:

- the role of the employer in supporting in-house teams
- workplace culture and ethical behaviour
- how AI and technology can support in-house teams

On-demand sessions

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[The role of the employer in supporting in-house teams](#)



Speakers

- Juliet Oliver, General Counsel and Deputy Chief Executive, SRA
- Natalie Batstone, Legal Director, National Highways
- Luke Corcoran, Senior Lawyer, Government Legal Department
- Phil Fitz-Gerald, Director, Financial Reporting Council
- Jackie Griffiths, Head of Regulatory Policy, SRA

[New in-house ethical practice framework](#)



[Download slides as PPT \(PPTX 7 pages, 2.7MB\).](https://rules.sra.org.uk/globalassets/documents/sra/news/events/2025/an-ethical-practice-framework-for-in-house-solicitors.pptx)

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[Download slides as PDF \(PDF 7 pages, 724KB\).](https://rules.sra.org.uk/globalassets/documents/sra/news/events/2025/an-ethical-practice-framework-for-in-house-solicitors.pdf)

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Speakers

- Jim Baxter, Professional Ethics Consultancy Team Leader, University of Leeds

Workplace culture and ethical behaviour



Speakers

- Luci Henderson, Head of Regulatory Management, SRA
- Claire Benneyworth, Legal Capability Manager, BAE Systems Plc
- Louise Portman, Legal Director, National Highways
- Lucinda Soon, legal ethics solicitor and consultant
- Sangita Talati Bodalia, Head of Early Notification (Legal), NHS Resolution

[How AI and technology can support in-house teams](#)



Speakers

- Kisha Punchihewa, Deputy General Counsel, SRA
- Harry Borovick, General Counsel and AI Governance Officer, Luminance
- Wendy Jephson, Chief Executive Officer, Let's Think
- Aisling O'Connell, Head of Innovation Policy, SRA

Resources

- [Working in-house](https://rules.sra.org.uk/home/hot-topics/working-in-house/) [https://rules.sra.org.uk/home/hot-topics/working-in-house/]
- [Guidance for employers on a solicitor's professional obligations](https://rules.sra.org.uk/solicitors/guidance/understanding-in-house-solicitors-professional-obligations-employer/) [https://rules.sra.org.uk/solicitors/guidance/understanding-in-house-solicitors-professional-obligations-employer/]
- [Identifying your client when working in-house](https://rules.sra.org.uk/solicitors/guidance/identifying-client-working-in-house-guidance/) [https://rules.sra.org.uk/solicitors/guidance/identifying-client-working-in-house-guidance/]
- [Internal investigations](https://rules.sra.org.uk/solicitors/guidance/internal-investigations/) [https://rules.sra.org.uk/solicitors/guidance/internal-investigations/]



- [Legal professional privilege when working in-house](https://rules.sra.org.uk/solicitors/guidance/professional-privilege-in-house/)
[<https://rules.sra.org.uk/solicitors/guidance/professional-privilege-in-house/>]
- [<https://rules.sra.org.uk/solicitors/guidance/understanding-in-house-solicitors-professional-obligations-employer/>] [Key points for governing boards, chief executives and senior officers in organisations employing in-house solicitors](https://rules.sra.org.uk/solicitors/guidance/governing-boards-chief-executives-senior-officers/)
[<https://rules.sra.org.uk/solicitors/guidance/governing-boards-chief-executives-senior-officers/>]
- [Reporting concerns about wrongdoing when working in-house](https://rules.sra.org.uk/solicitors/guidance/reporting-concerns-wrong-doing-working-in-house-guidance/)
[<https://rules.sra.org.uk/solicitors/guidance/reporting-concerns-wrong-doing-working-in-house-guidance/>]